

## Complaints related to alleged drift, volatility or off-target movement of crop protection products



This document has been developed to provide growers, retailers and custom applicators with information regarding BASF Canada Inc.'s ("**BASF**") policy on complaints related to alleged drift, volatility or off-target movement of BASF crop protection products.

**Growers and applicators should always follow product label recommendations and instructions, which may reduce the risks associated with drift, volatility or off-target movement of BASF crop protection products.**

Consistent with past practices, BASF staff will not investigate or address these complaints related to alleged drift, volatility or off-target movement of BASF crop protection products through the **AgSolutions**<sup>®</sup> Product Assurance ("**APA**") policy. Notwithstanding this, BASF has stewardship obligations including reporting of certain alleged incidents under the Incident Reporting Regulations of the Pest Control Products Act\*. BASF will continue to consider product efficacy claims through the APA policy. To learn more, call **AgSolutions** Customer Care at 1-877-371-BASF (2273).

**WITH REGARDS TO ANY HANDLING OR APPLICATION OF ANY BASF CROP PROTECTION PRODUCT, BUYER ASSUMES FULL RESPONSIBILITY.** BASF does not make any warranty, representation or condition, express or implied, regarding any recommendations or technical advice relating to the use or application of any BASF agricultural product, and expressly disclaims all warranties, representations and conditions of sufficiency, suitability and accuracy, and in respect of the results to be obtained.

If you are seeking additional agronomic information, there may be third party options available in your area\*\*, such as:

- Independent Agronomist; and
- Government or Academic extension.

You may also refer to agronomic information that is published by BASF, as well as publicly available printed label information and application guidelines.

If you have any questions, do not hesitate to contact **AgSolutions** Customer Care at 1-877-371-BASF (2273) or please visit [www.agsolutions.ca](http://www.agsolutions.ca).

\* For emergencies involving crop protection products that require immediate action, please continue to contact the COPE line at 1-800-454-2673. For non-emergency incidents involving crop protection products, please continue to contact **AgSolutions** Customer Care.

\*\* Any fees associated with a 3rd party will not be assumed or covered by BASF Canada Inc.



# WEED CONTROL IS YOUR GOAL. STEWARDSHIP IS YOUR PRIORITY.

There are several factors to consider when using a dicamba herbicide such as:



**Nozzles** – use nozzles to ensure extremely coarse to ultra-coarse droplets



**Wind speed** – spray when wind speeds are between 3 to 15 km/h



**Ground speed** – maintain sprayer speed at 25 km/h or less



**Boom height** – keep spray boom height no higher than 50 cm above crop canopy



**Sensitive crop awareness** – identify neighbouring crop species



**Application volume** - use a minimum spray volume of 10 GPA



**Additives/adjuvants** – only use as required or recommended on product label



**Sprayer cleanout** – triple rinse, use a detergent-based cleaner

**Engenia™**  
Herbicide

**Always read and follow label directions.**

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